

## **Update on the Service Improvement Groups**

### **Home Service Improvement Group**

#### **Latest meeting actions - 18 September 2017**

- Updates from Partnership Core Group (PCG) and Estates Development Budget (EDB) Panel
- Resident Inspectors reported on K&T Heating + empty property inspections process
- Reviewed sprinkler installation program across high rise blocks
- Reviewed fire health and safety actions since Grenfell
- Reviewed communications about fire safety since Grenfell
- Bi-annual elections to EDB panel, PCG, chair and vice chair roles.

### **Involvement & Empowerment Service Improvement Group**

#### **Latest meeting actions - 14 September 2017**

- Resident Involvement Budget update
- Review of training for residents
- Producing Tenant & Resident Association (TRA) Handbook
- Planning TRA How to make the most out of your group? Event

### **Business & Value For Money**

#### **Last meeting actions – 10 October 2017**

- Elected new Chair and Vice Chair
- Discussed development of Housing I.T. System Interface
- Looked at Sustainable Houses in Inclusive Neighbourhoods Project (SHINE)

